

HOW TO STOP UNWANTED CALLS

WHO'S CALLING?

Don't rely solely on your caller ID alone. Scammers will spoof (manipulate) the phone number to look like they are calling from a number in your area, the IRS, police, or even your OWN telephone number. Do **NOT** answer calls from anyone you do not know.

CONTACT YOUR PROVIDER

Contact your home phone or mobile service provider to see what call-blocking and/or call-labeling services they offer. Some carriers may offer free services and others may charge a fee. Ask your carrier for specific details.

DO NOT CALL REGISTRY

Register your home or mobile phone on the Do Not Call Registry. You can do this for FREE at donotcall.gov or by calling 1-888-382-1222. If you received an unwanted call after your number is on the National Registry for 31 days, report it to the FTC.

INSTALL A CALL BLOCKER

Call blocking allows you to block incoming calls from specific telephone numbers. You can purchase a device that connects with your landline. These devices blacklist calls, meaning they automatically block calls coming through based on its preloaded database of spam number. Some devices offer a blacklist and a whitelist option. Consumers can manually program the phone to recognize and accept a certain number of known "safe" numbers.

SIGN UP FOR NOMOROBO

Nomorobo is a FREE service that intercepts calls, on your landline, after the first ring and blocks those on a FTC assisted blacklist. If the call is legitimate the call goes through. If it's an illegal robocall, the call is intercepted and hung up. Nomobro is also available on mobile phones for a fee. To see if your phone supports Nomorobo visit Nomorobo.com. Sign up by entering your phone carrier and email address. The website will provide you step-by-step instructions based on your carrier.

